



Chautauqua County Public Transit Information Guide

What is CHQ Transit?

CHQ Transit is the public transportation provider for everyone living, working, or visiting in Chautauqua County. This service is provided by the local county government in conjunction with state and federal funding.



Our Services...

City Fixed Routes

City routes follow set schedules in Jamestown/Lakewood/Falconer/Celeron or Dunkirk/Fredonia.

Rural-Routes

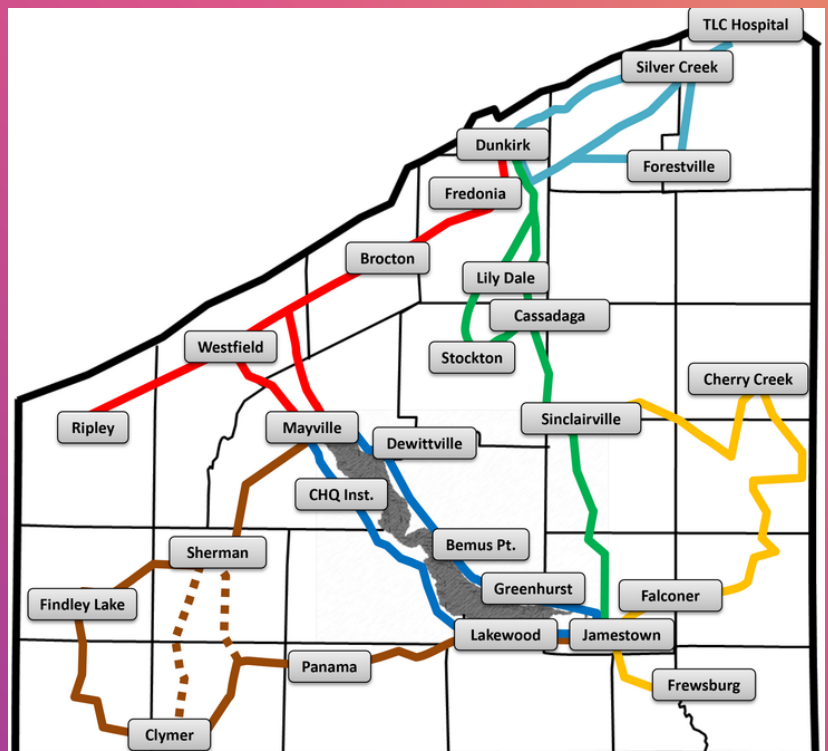
Morning and afternoon runs that connect smaller towns with Jamestown and Dunkirk. Call CHQ Transit to learn about off-route options.

Demand Response/Dial-a-Ride

Also known as paratransit. Curb-to-Curb and Door-to-Door service is available for those who cannot use city fixed routes due to a disability and live within $\frac{3}{4}$ mile of our city routes.

Why Ride CHQ Transit?

Learning how to utilize public transit gives people freedom, independence, and options. It reduces the stress of arriving to medical appointments, grocery shopping, finding a way to work, or relying on family/friend for a ride. Riding the bus is a safe and economical way of traveling in addition to being a great backup option!





Cost

Bus fares are determined by the type of service and the number of zones (townships) traveled. Bus tickets can be purchased from your driver or the CHQ Transit office. CHQ Transit takes check or cash. Drivers do not make exact change.

Ticket Types

- 1 way tickets
- Round trip tickets
- 10 trip tickets - Good for 10 one-way trips or 5 round trips and never expire
- Monthly tickets - unlimited trips during the month of purchase

Reduced Fares

- CHQ Transit offers reduced fares on fixed and rural routes for senior citizens 60+, K through college students with a current ID, and disabled riders.
- CHQ Transit offers reduced fares for a dedicated grocery run on Tuesdays. Call to schedule or learn more.

Americans with Disabilities Act (ADA)

CHQ Transit provides reduced bus fares for ADA riders who utilize our demand response services. Eligible riders include individuals unable to utilize our city routes due to a mental or physical impairment or require door-to-door assistance. To receive ADA rates, ask the CHQ Transit office for an application.

Hours

- Bus service is available Monday through Friday approximately 6:00am - 6:00pm. Check our bus schedule or call CHQ Transit for more specific times.
- Limited Saturday service is available in Dunkirk, Jamestown, Falconer, Celeron, and Lakewood.
- Dispatch phones are available 7:00am -4:15pm

Holidays

- CHQ Transit is closed New Year's, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.
- Rural routes are closed for New Year's Eve, Martin Luther King Day, Juneteenth, the day after Thanksgiving, and Christmas Eve.

Travel Training

Chautauqua County has a Mobility Manager who's role is to help people solve their transportation struggles by teaching them how they can access public transit.

We offer travel trainings, education about bus schedules, and presentations to individuals, groups, or agencies at no charge.

Please call (716) 661-8492 to speak with Chautauqua County's Mobility Manager or to schedule a travel training or presentation.



Toll-Free 800-388-6534 | South County 716-665-6466
North County 716-366-4500