



## Our Purpose

*Helping children and families  
navigate Chautauqua County's  
System of Care.*

## Chautauqua County Department of Mental Hygiene

2 Academy Street  
Suite 201

Mayville, NY 14757

**(716) 753-4104**



Chautauqua County  
Department of  
**Mental Hygiene**

**Children's SPOA  
(Single Point of Access)  
716-661-8850**



# What is a Children's Single Point of Access? (Children's SPOA)

SPOA was created in each county of New York State as a way to identify, support and guide children, youth, and families at risk of out-of-home placement or struggling to identify appropriate mental health and/or substance abuse services. Children's SPOA aims to maintain the child in the community and within the family system. Children's SPOA assesses the strengths and needs of each child referred and creates a plan to help link, assist, support, and guide the child and family to the most appropriate services where the child will be successful.



## What does Children's SPOA do?

- Assists in making referrals and/or coordinating supports to community programming and services
- Brings child/family concerns to a confidential team meeting where the current problem areas are discussed. The team will help identify available supports and assist in assignment of services to the child and family. The child and/or family is welcome to attend this confidential meeting to discuss present concerns with the team
- Advocates for the needs of the child, youth and/or family
- Works collaboratively with other providers within the children/youth System of Care, Schools, Etc

## Who can be referred to Children's SPOA ?

- A Child/Youth experiencing behavioral or emotional challenges
- A Child/Youth needing help coping with traumatic experience
- A Child/Youth with substance abuse concerns
- A Child/Family struggling to identify services or what to do when crisis situations come up
- Ages 0-21 years

*Anyone, including family members can make a referral.*

## Referral, appointment and assessment information

### CHAUTAQUA COUNTY'S CHILDREN'S SPOA COORDINATOR



#### BY PHONE

(716) 661-8857



#### ONLINE

chqgov.com

- Mental-Hygiene
- Children's-SPOA

### HEALTH HOME CARE MANAGEMENT



#### BY PHONE

1-(855) 209-1142



#### ONLINE

chhuny.org

- Make a Referral

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