Transportation Under the Americans with Disabilities Act (ADA)

CHQ Transit understands that for seniors and disabled riders, walking to and from the bus stops may present a challenge of its own which is why we offer curb-to-curb and door-to-door services to accomodate riders with unique circumstances.



We provide the necessary tools to help you arrive to medical appointments, shop, attend social outings, and any other transportation need you may have!

Americans with Disabilites Act (ADA)

CHQ Transit provides reduced bus fares for ADA riders who utilize our demand response services. Eligible riders include individuals unable to utilize our city routes due to a mental or physical impairment or require door-to-door assistance. If you are interested in ADA rates, **contact the CHQ Transit office for an application**.

ADA Demand Response Fares:

Ticket	1 Zone	2 Zone
1 way	$4.50	$5.50
Round Trip	$7.75	$9.50
10 Trip	$31.00	$37.50
Monthly	$108.50	$131.25

Schedule a Demand Response Ride!

Demand response, also known as paratransit or dial-a-ride, is available to you if you are unable, due to disability, to access our city fixed routes. Demand response is available Monday-Friday within ¾ mile of our Jamestown, Celeron, Lakewood, and Falconer routes or our Dunkirk routes. CHQ Transit offers two demand response services:

Curb-to-Curb - The bus will pick you up at your curbside if you are able to to get to and from the bus at your curb.

Door-to-Door - If you have difficulty moving to and from the bus, our driver will assist you from your doorstep onto the bus and then off of the bus to the doorway or reception area of your destination. Our drivers will not go into your home.



All busses are equipped wth an accesibility lift for no addtional cost.

- Demand response rides need to be scheduled in advance. For the best service, we suggest calling as early as possible.
- Riders may bring an escort or aid, **if necessary**, at no additional cost. Service animals are welcome. To arrange, notify the CHQ Transit office when scheduling your ride.
- Demand Response is not available along our rural routes, but we do offer rural off-route service. Call us to learn if this service might be a fit for you.
- If you are traveling to a medical appointment paid by Medicaid, call Medical Answering Services (MAS) to schedule your ride.

CHQ TRANSIT

Toll-Free 800-388-6534 | South County 716-665-6466
North County 716-366-4500